

Towards Transformation Leadership Framework summary of the stages involved

Summary of learning disability working group

Find out



Group considered what GP, NHS 24 and Scottish Ambulance Service staff training is currently in place
Group talked about who to target in these settings
Drivers shared personal experiences

What needs done?



Group came up with top 10 tips for health professionals

Group asked the wider Assembly membership about the top 10 tips and what they would prioritise

People said all 10 were important

Drivers identified how these top 10 tips could be applied by health professionals

The top 10 tips are:

- | | | | |
|----------|---|-----------|--|
| 1 | Listen to me | 6 | Give me the time I need |
| 2 | Believe me | 7 | Speak to me first |
| 3 | Value me | 8 | Explain to me and show me what you are going to do |
| 4 | Give me accessible information | 9 | Use simple words |
| 5 | Create an environment that works for me | 10 | Check if I understand |

Create



Scoping work with potential test sites (and Engineers), building relationships and agreeing to work together with the sites.

Short term working group established with NHS 24.

The group created a suite of resources:

- Film with top 10 tips
- Film on behind the scenes making the film
- 3 things card
- Booklet on top 10 tips
- Poster on top 10 tips

The resources will use dynamic QR codes, which means:

- They can be easily updated
- They can be interfaced with AI
- It is accessible for people with learning disabilities
- They provide good data for evaluation.

Test



Test the **Learning Disability top 10 tips** in 4 GP surgeries across Inverclyde, NHS 24 staff, Scottish Ambulance Service and NHS Fife in 2024.

The working group developed a questionnaire with baseline questions based on the experience and learning of implementing mandatory learning disability training in England (the Oliver McGowan training).